

## General Terms and Conditions

Filed January 2024, Chamber of Commerce 34306603.

These General Terms and Conditions provide for numerous situations and potential disputes and are in all cases leading. Beurs van Berlage does not accept any other conditions or provisions.

### Article 1. General

1. Where the text below refers to Beurs van Berlage this is understood to mean Beurs van Berlage Exploitatie B.V., acting as managing partner of Beurs van Berlage CV. Beurs van Berlage Exploitatie B.V. also acts on behalf of Beurs van Berlage Café B.V. When reference is made below to “the building” this is understood to mean the building Beurs van Berlage, situated at Damrak 277 (1012 ZJ) in Amsterdam. The building has a monumental status and is also used by regular tenants/users; events to be held in the building must never violate this character of the building, the interests and the image/good name of Beurs van Berlage (this to the exclusive opinion of Beurs van Berlage).
2. In these Terms and Conditions, the Client is understood to mean any person or legal person concluding an agreement or placing an option with Beurs van Berlage.
3. These General Terms and Conditions are part of all agreements concluded by Beurs van Berlage, any offers and any order confirmations. These General Terms and Conditions are applicable to orders given verbally, in writing and through other communications, irrespective whether or not these have been confirmed in writing by Beurs van Berlage.
4. Any general terms and conditions applied by the Client are invalid.
5. Any agreements concluded by Beurs van Berlage are exclusively governed by Dutch law. Any disputes about the execution of the Agreement between the parties and these applicable General Terms and Conditions will be submitted to the competent legal authority in Amsterdam, without prejudice to the legal provisions pertaining to the competencies of the subdistrict court.
6. In the event that one or more of these Terms and Conditions may be or will be in violation of any legal provision or declared invalid as a result of a court decision, these present conditions will, in all other respects, remain in force, without prejudice. In such cases, instead of the void or voided part, in accordance with the provisions contained in Article 3:42 of the Dutch Civil Code, the arrangements the parties would have made had they been aware of the nullity or voidability thereof apply.
7. The Client cannot invoke any verbal promise made by or on behalf of Beurs van Berlage, unless such promise is expressly confirmed by Beurs van Berlage in writing.
8. The Client will in no way whatsoever speak about Beurs van Berlage in a negative sense in (mass) media including, without being limited to, social media.

### Article 2. Offers and prices

1. All costs in relation to the services, goods and facilities to be provided by Beurs van Berlage within the framework of the Agreement, will be for the account of the Client, unless expressly provided for otherwise in writing.
2. Offers will be free of any obligation, unless agreed otherwise in writing. In the event that a term for acceptance is included in the offer, the Client must ensure that an acceptance has reached Beurs van Berlage within the relevant term. In the event that such acceptance has not reached Beurs van Berlage in time, the offer will no longer be valid. In the event that any reservations or changes compared to the offer are made, contrary to the provisions contained in the previous paragraph, the Agreement will not be executed until Beurs van Berlage has notified the Client that it agrees with such deviations from the offer.

3. Beurs van Berlage cannot be forced to adhere to the offer in the event that the Client can in reasonableness understand that the offer, or parts thereof, includes an obvious error in writing or a mistake.
4. Prices and quotes are based on the price-determining factors known at the time of submitting the offer. In the event that, until the moment of execution and delivery, cost price increasing circumstances occur, Beurs van Berlage has the right to charge such increases to the Client, for example increases in rights, taxes, prices of raw materials, wage costs, deliveries by third parties, etc and/or annual indexation.
5. The prices are stated in euros and are exclusive of VAT or any other taxes, charges and rights.
6. All parts of an offer or contract are interrelated; parts thereof cannot be purchased separately.
7. The Client is under the obligation to adhere to the guidelines of the Dutch tax authorities with regard to payment of VAT. Reverse-charging of VAT is, for such reason, not possible.

### Article 3. Payment conditions

1. All agreements are concluded by Beurs van Berlage under the suspensive conditions that the Client can be considered sufficiently creditworthy, in the opinion of Beurs van Berlage. This is done by the finance department with companies certified thereto.
2. All invoices must be paid within the terms stated on the invoice. In the event that any payment term has been exceeded, Beurs van Berlage has the right to charge the statutory (commercial) interest rate to the Client.
3. The payment term is a final deadline. The Client does not have the right to suspend or set off any payment.
4. In the event that no payment is made within the stated terms, the Client is in default by operation of law and Beurs van Berlage has the right to terminate the Agreement with immediate effect and therefore has the right to deny the Client and anyone who wants to enter the premises on their invitation access, also and in peculiar on the dates referred to in the Agreement. The foregoing leaves the Client's payment obligation unaffected and the Client owes the statutory (commercial) interest rate (pertaining to which a part of the month is considered a full month), as well as extrajudicial collection costs to the amount of 15 % of the principal sum, with a minimum of €350.
5. In relation to the payment obligations referred to in these Terms and Conditions, the Client does not have the right to invoke any compensation, discount, deduction, deferral and/or settlement.
6. The Client authorises Beurs van Berlage to charge VAT on the hall rental and any other services and deliveries.
7. In the event that the Client wishes to pay by credit card, the Client authorises Beurs van Berlage by signing the rental agreement to collect a surcharge of 3.5 % on the total value of the transaction.

### Article 4. Cancellation

1. Cancellation of the Agreement must be in writing and must be accompanied with the relevant agreement.
2. In the event that the full agreement is cancelled, damages will be charged for the use of one or more of the agreed hall or halls, according to the following graduated scale:
  - 30 % of the rent, in the event that the cancellation takes place until 365 days before the date of the rental;
  - 50 % of the rent, in the event that the cancellation takes place between 364 and 180 days before the date of the rental;
  - 85 % of the rent, in the event that the cancellation takes place between 179 and 90 days before the date of the rental;
  - 100 % of the rent, in the event that the cancellation takes place between 89 and 0 days before the date of the rental;

3. In the event of cancellation of the entire agreement, damages will be payable for agreed services including audiovisual services, catering, staff and additional services, according to the following graduated scale:
  - 0 % of the agreed amount in the event that the cancellation takes place up to 365 working days before the date of delivery;
  - 40 % of the agreed amount in the event that the cancellation takes place between 364 and 60 working days before the date of delivery;
  - 50 % of the agreed amount in the event that the cancellation takes place between 59 and 30 working days before the date of delivery;
  - 85 % of the agreed amount in the event that the cancellation takes place between 29 and 11 working days before the date of delivery;
  - 100 % of the agreed amount in the event that the cancellation takes place between 10 and 0 working days before the date of delivery;
4. The Client is not obliged to pay damages in the event of partial adjustment of arrangements, insofar as these do not exceed a margin of 10 % of the stated number of persons and provided such adjustment takes place no later than 10 working days before the date of delivery.
5. In the event of a reduction in the number of guests, Beurs van Berlage has the right to offer a suitable smaller hall, unless expressly agreed otherwise.
6. The first date on which Beurs van Berlage is informed in writing that a cancellation is made is considered the date of cancellation.
4. The placement of objects or physical publicity displays and the carrying out of any other form of promotion (or having this carried out) on the pavements and around the building is not permitted due to municipal regulations.
5. The Client is permitted to make or have film, TV or other recordings made in the building for applications for its own use under the express condition that Beurs van Berlage may use these recordings free of any rights. It is not permitted to broadcast these recordings on television or other mass media without the express written permission of Beurs van Berlage.
6. The Client is responsible for obtaining the necessary permission from all copyright holders involved in the organisation and production of the event.
7. The Client ensures timely payment of the due copyrights, and ensures that Beurs van Berlage is indemnified against any claims from withholding agencies. If the Client is personally responsible for the bookings and payments of the performing artists, the Client is therefore responsible for the payment of taxes and social security contributions and other costs. The Client indemnifies Beurs van Berlage against such liabilities.
8. The Client indemnifies Beurs van Berlage against any penalties imposed on Beurs van Berlage as a result of the Client's actions and/or omissions.
9. The Client must allow urgent and necessary repairs, which cannot be delayed, in or to the spaces rented by it or on the instructions of Beurs van Berlage. Beurs van Berlage will take the Client's usage into account as much as possible when carrying out the work it has ordered.
10. Beurs van Berlage is entitled to conduct tours for commercial purposes at any time during an event held by the Client.
11. Logging on to privacy-sensitive websites such as webmail or banking websites is entirely at the user's own risk. The following activities are not permitted on the Beurs van Berlage internet network:
  - The use of the internet for illegal purposes;
  - Downloading or viewing illegal or offensive content;
  - Destroying, modifying or damaging equipment, software or data belonging to the Beurs van Berlage or other users.
12. The Client is permitted to refrain from disclosing the content and details of its event. In the event of an emergency, however, Beurs van Berlage is entitled to disclose further information.

#### **Article 5. Positive or negative difference in costs**

1. All changes to the agreed order will be considered additional work in the event that more costs result therefrom for Beurs van Berlage and as less work in so far as less costs result therefrom.
2. Less work is settled on the final invoice, in accordance with Article 4.4.
3. Additional work is settled on the basis of the price list, with the payment of the next term, in accordance with the conditions agreed upon conclusion of the Agreement.
4. In the event that it turns out that Beurs van Berlage must deliver for more persons than agreed, Beurs van Berlage will make every effort to deliver such additional work against at least the conditions agreed upon conclusion of the Agreement. In the event that the capacity, the safety, the available resources or otherwise fail to guarantee quality, Beurs van Berlage reserves the right to refuse the additional delivery/deliveries.
5. In the event that following conclusion of the Agreement any additional services are agreed upon, Beurs van Berlage will lay down such additional services in writing and confirm these to the Client. In the event that the Client does not confirm within one week of receipt, the Client will be deemed to agree with this written confirmation. In the event of arrangements per person, the actually counted number of persons will be charged, in the event that this exceeds the previously agreed number of guests.

#### **Article 6. Miscellaneous**

1. All non-consumptive items – such as furniture, crockery, cutlery, audiovisual equipment etc – supplied by Beurs van Berlage and/or suppliers contracted by Beurs van Berlage are and will remain the property of Beurs van Berlage and/or contracted suppliers.
2. In any publicity or information to visitors, the Client must clearly indicate which entrance to the building is to be used, with the correct address.
3. The display of publicity messages on the building is prohibited unless express written permission (with or without further conditions) has been granted by Beurs van Berlage.

#### **Article 7. Complaints/claims**

1. Beurs van Berlage guarantees the quality and the soundness of the products and services delivered by Beurs van Berlage.
2. Any complaints and defects (including about/of those products delivered by any third parties as ordered by Beurs van Berlage) whereof the Client proves that they existed upon delivery will not be accepted by Beurs van Berlage unless such defects have been communicated to Beurs van Berlage immediately upon identifying them and have subsequently been confirmed to Beurs van Berlage within 48 hours, in writing. Beurs van Berlage will take every effort to repair the defect. Subsequently, Beurs van Berlage will be deemed to have complied with all its obligations. The obligations on the part of Beurs van Berlage will not exceed the amount for which the delivery of services and goods has been accepted.
3. Any complaints and defects do not entitle the Client to withhold or defer payment of any invoice amounts and payments.

#### **Article 8. Liability and damages**

1. Before and during the rental period, the Client must at any time take such matters that are necessary in view of compliance with these General Terms and Conditions. The Client is responsible for obtaining any required permits.
2. The Client is under the obligation to inform Beurs van Berlage in advance and actively of any risks for the monumental status of the building and/or the good name of Beurs van Berlage

that may be caused by or as a result of the event. Including, without being limited to, the visitor profile, the nature of the event, any threats or attraction of unwanted behaviour, political or societal unrest and potential refusal of required permits in the general sense, partly under the Public Administration (probity screening) Act or any own permits of Beurs van Berlage. Beurs van Berlage reserves the right to cancel the event without any obligation to pay damages in the event that the information and notification duty is violated by the Client. In the event that the information provided turns out to be incorrect, Beurs van Berlage has the right to stop/cancel the rental without the Client having any right to claim damages in any sense whatsoever. Cancellation as a result of violation of the duty to inform does not have any effect on the payment obligation on the part of the Client, as well as the right of Beurs van Berlage to recover the damage incurred by them (including loss of turnover and profit).

3. The Client is liable for any damages incurred by any third parties which is the result of the use of the rented space and/or the space or spaces given in use and indemnifies the Client against any claims made by others pertaining to any damages resulting therefrom.
4. Beurs van Berlage has the right to have any damages identified by them to walls, floors et cetera and rented space or spaces and to any goods present in such space or spaces repaired for the account of the Client, insofar as such damages have occurred at the time of the use of the relevant space or spaces by the Client or is directly connected thereto.
5. Any damages to or loss of any goods owned by Beurs van Berlage and/or suppliers contracted by Beurs van Berlage by the Client and/or its invitees and/or staff members must be repaid in full by the Client to Beurs van Berlage.
6. Anything brought into the building by or on behalf of the Client is present there for the risk of the Client. Beurs van Berlage is not responsible for ensuring and/or guarding thereof. Beurs van Berlage is not liable for any damages to or loss of any goods, property and monetary values of the Client or any third parties (including invited persons, the public and any performer) due to any cause, except in the event of wilful misconduct or gross negligence on the part of Beurs van Berlage or its staff members. Beurs van Berlage is not liable either for any damages to or loss of any goods left in the cloakroom. The Client indemnifies Beurs van Berlage for any claims made by third parties (as referred to above). The decoration, use and delivery of the rented space will be agreed with Beurs van Berlage, in due observance of the safety regulations implemented by Beurs van Berlage.
7. Beurs van Berlage is only liable in the event of demonstrable intent or gross negligence on the part of Beurs van Berlage or its staff members and such liability is limited to any direct damages and will never exceed the net invoice amount. Any other direct and indirect damages, inclusive of damages incurred to any third parties, loss of profit or any other form of consequential damages will never be compensated.
8. Any liability on the part of Beurs van Berlage for any indirect damages, including consequential damages, lost profits, lost savings, destruction or unauthorised publication/distribution or loss of (company and/or personal) information whether or not as a result of cybercrime, as well as damages due to stagnation is excluded.
9. In the event of any circumstances outside the control of Beurs van Berlage, also including any failure of or attack of ICT and telecommunications facilities, Beurs van Berlage cannot be obliged to comply with any obligation. Unless the Client proves that Beurs van Berlage has not observed the reasonable requirements that should have been applicable under the given circumstances in order to avoid any of the aforementioned risks.
10. Upon concluding an agreement, the Client is under the obligation to take out insurance against third-party liability,

with a cover of at least €2,000,000 (two million euros). Beurs van Berlage has the right to receive a copy thereof.

#### **Article 9. Options and agreements pertaining to the rental of halls**

1. Options on hall space will be issued in writing and will be valid for up to 14 (fourteen) days. The option ends without any further notification.
2. Both Beurs van Berlage and the option taker have the right to inform the other party that it intends to terminate the option prematurely.
3. In the event that Beurs van Berlage wishes to terminate the option within the agreed term, it is obliged to first give the option taker the opportunity to conclude a rental agreement within 24 hours (on working days) after this notification, with regard to the space or spaces to which the option applies.
4. Before the end of the period for which the option has been granted, the option taker must notify Beurs van Berlage in writing whether use will be made of the option. In the event of confirmation, the option taker will be obliged to conclude the Agreement within 7 days.
5. The parties must be aware that the event to be organised by the Client must be in line with the reputation, image and other events of Beurs van Berlage and the building and must not cause any inconvenience to other hirers/users of the building and to any persons living in the direct vicinity.
6. A rental agreement is in effect in the event that it states at least
  - Which space or spaces is/are hired for what period against what price;
  - For the purpose of which type of project the space or spaces is/are hired;
  - The number of persons that will be present;and the Agreement is signed for approval or declared approved by the Client via email. The risk of any unclarities caused by verbally communicated orders/notifications or orders/notifications communicated by telephone will be borne by the Client.
7. Prior to the event, the Client must make a prepayment to Beurs van Berlage to the amount of 100 % of the reservation value of the hall rental, the facilities and the catering.
8. Prepayments will be made as follows:
  - 60 % of the contracted amount will be paid upon signing the Agreement;
  - 40 % of the contracted amount will be invoiced no later than 6 weeks before the event;
  - All additional costs will be invoiced 3 weeks before the event.
  - 100 % of all costs must be paid before commencement of the event.
9. Except in the event that the parties agree about this in writing otherwise, the Client will be responsible for obtaining any required permits and/or exemptions from the competent authorities for any activities to be undertaken by the Client in the building. Beurs van Berlage does not have any responsibility or liability for any failure to obtain such permits/exemptions. Refusal of the required permits leaves the payment obligation on the part of the Client unaffected.
10. The Client is not allowed to give the rented space or spaces in use or (sub) let them to any third party without Beurs van Berlage's written permission.
11. The Client is under the obligation to avoid any unnecessary noise upon leaving the building following use, in order to limit any nuisance as much as possible. This also applies to any of its invitees.
12. The Client must not use any other space(s) in the building or must not use this/these at any other times than those the rental agreement refers to. In the event that this does occur, costs will be charged for this to the amount of at least the regular rental costs.
13. The Client is under the obligation to accept the number of surveillance staff, toilet staff and/or cloakroom staff

- considered necessary by Beurs van Berlage as from half an hour before arrival until half an hour following departure of guests and/or visitors and pay for this according to the applicable hourly rate. Beurs van Berlage has the right at any time during the event to use a higher number of porters, toilet staff and/or cloakroom staff than estimated and charge any resulting additional costs.
14. The Client is under the obligation to grant free access to the managers of the building employed by or acting on behalf of Beurs van Berlage.
  15. Smoking is not allowed in the rented space or spaces and/or in the building.
  16. After the rental period, the Client must deliver the spaces in their original state, wipe clean and with removal of any material owned by the Client, inclusive of waste, as originated as a result of the event. In the event that the Client does not comply with the provisions contained in this Article, the actual costs for tidying up and cleaning will be charged to the Client.

#### **Article 10. Regular partners/suppliers**

1. Beurs van Berlage provides exclusive services in the fields of furnishing, lighting, sound, IT, stand construction, staff, culinary and conference services and hotel reservations in the building itself.
2. In the event that Beurs van Berlage does not or does not fully provide services as referred to above itself, it will make use of a number of regular suppliers. Other suppliers are not permitted, other than with express written consent. The suppliers as referred to above are:
  - for lighting and rigging: Ampco Flashlight Rental BV, Utrecht;
  - for sound and audiovisuals: Faber Audiovisuals BV, Sint Annaparochie;
  - for cuisine: Beurs van Berlage Café BV, Amsterdam e/o Maison van den Boer BV, Veghel;
  - for surveillance staff: ISG Security B.V., Aalsmeer;
  - for internet and Wi-Fi: H&S computer services, Almere;
  - for stand construction and layout: A-Booth, Oostzaan;
  - for decoration and furnishings: BloemBloem/Héman, Amsterdam.
3. In case suppliers other than those listed above are admitted – in exceptional circumstances, and with the express permission of Beurs van Berlage – a remittance of 25 % on the official rates applied by the supplier, excluding any discounts to Beurs van Berlage, apply.

#### **Article 11. The use of the building**

1. The Client must at all times comply with instructions from the staff of Beurs van Berlage regarding the use of the rented space or spaces.
2. If the Client wishes to arrange the rented space differently than as offered, a detailed floor plan must be submitted to Beurs van Berlage for approval no later than three weeks before the start of the event. If conditions are imposed due to fire regulations, all costs incurred as a result will be for the account of the Client. In the event that the Client arranges the space differently than this detailed floor plan, Beurs van Berlage is entitled to cancel the event, without any obligation to pay compensation.
3. Nailing, drilling, sticking or fixing/stapling in, on or to the building is prohibited at all times, unless Beurs van Berlage grants written permission for this and approves the fixing material to be used in advance.
4. The emergency exits provided in the building must not be obstructed, and fire extinguishing equipment must remain accessible at all times.
5. The presence or use of open flames, fireworks, gas cylinders, confetti, balloons, rice and other sprinkling materials is prohibited at all times, unless express written permission for this has been granted by Beurs van Berlage and additional safety measures have been taken.

6. The use of smoke machines and other smoke effects is prohibited, unless authorised in writing.
7. With regard to sound or music, between midnight and 5pm no sound or music louder than 70 D(B)a at its source may be produced throughout the building. No sound or music louder than 90 D(B)a at its source may be produced between 5pm and midnight.
8. Beurs van Berlage has not investigated the suitability of the rented space for the event to be organised by the Client, and is only obliged to inform the Client of any defects known to it which it knows will affect its suitability.
9. The Client must comply with the maximum number of guests permitted by Beurs van Berlage per rented space. This depends on the nature of the activity and the layout, and will be determined by Beurs van Berlage on a case-by-case basis.

#### **Article 12. Right of retention**

1. Beurs van Berlage has a right of retention towards anyone who requests handover thereof, with regard to goods, parts thereof, money and documents in its custody in connection with the Agreement until the moment of full payment to Beurs van Berlage by the Client of the amount payable by them under the Agreement, unless the Client has provided substitute security.
2. Beurs van Berlage can also exercise this right of retention with regard to the amount payable by the Client under any other agreements between the parties.
3. The Beurs van Berlage has the right, for reasons of their own, to declare an obligation to pay immediately due and payable. The fact that a payment term has not lapsed does not affect this right.
4. Any creditors default does not affect this right of retention, unless it has been determined in the mean action and in appeal that Beurs van Berlage has failed to comply with the Agreement. Beurs van Berlage can exercise this right of retention as well.
5. Beurs van Berlage can exercise this right of retention in the event that any dispute with regard to this Agreement has been brought before the court.

#### **Article 13. Epidemics and/or pandemics – government measures**

1. Neither party will be liable – except as provided for below in the following paragraph – for any failure or delay in the implementation of this Agreement, to the extent that such failure or delay is caused by government measures due to epidemics or pandemics (such as the outbreak of the COVID-19 virus) that directly affect this Agreement, to the extent that it is illegal, prohibited or impossible (such as in case of a restriction on the number of visitors/participants) to hold the event or provide the facility.
2. In that event both parties will discuss the consequences, and decide together whether the event (whether or not in a modified form) can still take place at the agreed time, or will be postponed.
3. If the parties cannot agree on whether the event can still take place at the agreed time or must be postponed, either party may terminate the agreement by written notice (which includes cancellation or termination). In such case, Beurs van Berlage will be entitled to retain the first advance payment of 20 % of the contracted order price or to still receive payment of the first advance payment of 20 % of the contracted order price.
4. If the Client does not act as a good client within the framework of Article 13.2 or 13.3, the Client is still obliged to immediately pay the full agreed order price.

#### **Article 14. Force majeure**

1. This Article does not apply to epidemics/pandemics to which government measures are applicable (such as COVID-19).
2. Any circumstances that are not due to Beurs van Berlage (are attributable) which are of such nature that compliance with

the Agreement can in reasonableness no longer or no longer to its fullest extent be required (including, without being limited to,

- i. extreme weather conditions (including, without being limited to an amber weather warning for the city/municipality of Amsterdam, the province of North Holland and or the provinces the visitors/employees/suppliers/Client must travel from),
  - ii. withdrawal of one or more permits (both of Beurs van Berlage and the Client),
  - iii. a national mourning period,
  - iv. total or partial inaccessibility of the event location and
  - v. illness of staff or suppliers, for example in connection with an (influenza) epidemic or pandemic, grants them the right to dissolve the order in whole or in part and/or postpone its execution without any obligation to pay damages. In such case, Beurs van Berlage retains its right of compensation (including, without being limited, to any costs incurred by third parties called in by them).
3. Any invocation of force majeure on the part of the Client is excluded.

A copy of these General Terms and Conditions is always handed over and always forms an integral part of any agreement offered. These Terms and Conditions are available for inspection at the Chamber of Commerce in Amsterdam and can be inspected on the website of the Beurs van Berlage.

#### **Article 15. Applicable law and competence**

1. All legal relationships concluded between Beurs van Berlage and the Client are governed exclusively by Dutch law.
2. Any disputes in relation to or resulting from the offers submitted by Beurs van Berlage and the agreements concluded with the Client as well as all collections of payments due to failure to pay, will only be submitted to the absolutely competent court in Beurs van Berlage's place of business, unless the contractor prefers to submit the claim to the court at the Client's place of residence.
3. In the event of a claim below €25,000 or in the event of a rental related issue, this choice of law does not apply. In such cases, save in exceptional cases, the court at the Client's place of residence is competent.
4. In the event that the Client is established outside Europe, in Switzerland, in Norway or in Iceland, any disputes will be settled by means of arbitration, under the regulations of the NAI (Netherlands Arbitration Institute), with the English language as the language of communication, and these hearings will take place in Amsterdam.
5. In the event of any difference between the explanation in the Dutch text and any translations thereof, the explanation in accordance with the Dutch text is binding.

#### **Final provisions**

1. In the event that, following the signing of the Agreement, the parties request any deviation of and/or addition to any provision contained in the Agreement, this must be agreed in writing.
2. Clients must realise that the municipality of Amsterdam applies strict provisions pertaining to parking, loading and unloading as well as the weight and length of the lorry/lorries. Beurs van Berlage is not liable for any penalties, fines etc in this respect.
3. The Client and the Client's guests comply with any measures, house rules, health and safety regulations, fire and general safety regulations, applicable legislation and regulations and the Uniform Conditions for the Hotel and Catering Industry.
4. A copy of these General Terms and Conditions is always provided upon handing over an agreement and is also available for inspection at the Chamber of Commerce in Amsterdam. These General Terms and Conditions can also be consulted through the website.
5. The privacy policy of Beurs van Berlage applies to all our services and deliveries. This policy is available on our website.